Agency Identification: South Carolina Department of Motor Vehicles

Description of the agency need that this procurement fulfills: *(See instructions on last page for guidance)*

I3 Verticals

Describe the Market Based on Research Performed: *(See instructions on last page for guidance)*

Market research and external sources, including web searches, reveal that Celtic Systems operates independently without any affiliations with external vendors. Celtic Systems provides a full suite of resources, including an in-house IT team responsible for code modifications, system enhancements, and troubleshooting technical issues, ensuring that all technical needs are addressed promptly and efficiently. Additionally, they have a specialized research team assigned specifically to South Carolina, focusing on jurisdictional updates and inquiries to ensure compliance with local regulations and requirements. This dedicated approach helps them provide tailored solutions that meet the specific needs of the South Carolina Department of Motor Vehicles (SCDMV). The IT team at Celtic Systems is equipped with the expertise to handle a wide range of technical challenges, implementing new features, optimizing existing systems, and resolving any technical issues that may arise. Their research team actively monitors changes in regulations and industry standards, ensuring that Celtic Systems' solutions are always compliant with the latest requirements. This proactive approach helps prevent potential compliance issues and keeps the SCDMV's operations running smoothly. Celtic Systems is also committed to providing excellent customer support, with teams available to assist with any questions or concerns, enhancing the overall user experience and building strong client relationships.

Sole Source Vendor Name: I3 Verticals

Based upon the following determination, Agency proposes to acquire the supplies, construction, information technology, and/or services described herein from the vendor named above per SC Code Ann § 11-35-1560 and SC Regulation 19-445.2105, Sole Source Procurement.

Description of supplies, construction, information technology, and/or services vendor will provide under the contract: *(See instructions on last page for guidance.)*

Click or tap here to enter text. If the same decals/plates with a different issue location are attempted to be imported within the batch, check if the status of these serial numbers is still RIS. If the status is RIS, update the location to the new issue location that is attempted for those decal/plate numbers. If the status is anything other than RIS, log an error in the log file, and the serial numbers are not updated. Remove "Documents" section, Remove "Residence Address", "Business Address" check box from Account detail, Account view, account Inquiry screen." Changes is applicable for IRP renewal supplement Internal external user IRP intrastate both. 2. "Add an asterisk (*) to IRP Application checkbox and COI checkbox. 3. Make editable "Change Insurance on Vehicle" checkbox. 4. add new warning message for unrealistic distance in Distance verification for external user. 5. Add warning message on "IRP Web Pending review" screen for IRP Renew Fleet supplement, when unrealistic distance is detected for the supplement. 6. Remove "Schedule C" column from Web Submit screen under grid section and it hard stop for external user. -Renewals - Add Vehicle -Add with Plate Transfer -Change Cab Card -Amend Vehicle with Fee -New Fleet -Fleet to Fleet Transfer 7. Remove the comment required hard stop for the following IRP and Intrastate supplements: -Renewals -Add Vehicle -Add with Plate Transfer -Change Cab Card -Amend Vehicle with Fee -New Fleet -Fleet to Fleet Transfer 8. Remove this "IRF - IRP Requirement

Form "option for "New Fleet" and 'Renew fleet' supplement from "Fleet Document Type" drop down field and it's hard stop. 9. Remove 'IRP Application' checkbox from Fleet Detail screen for both IRP Renew Fleet and IRP New Fleet. 10. Remove this "IRF - Intrastate Application "option for "New intrastate Fleet" and 'Renew intrastate fleet' supplement from "Fleet Document Type" drop down field and its hard stop. 11. Remove 'Intrastate Application' checkbox from Fleet Detail screen for both IRP Renew Fleet and IRP New Fleet. 12. Add 'POD-Proof of Distance' option for Renew fleet if Unrealistic distance detected and make it mandatory. 13. Remove "Account Document "section from Web Submit screen for external user. 14. For IFTA, we will remove the IFTA-1 document for external users in the MCS system, and the IFTA-1 document-related functionality for internal users will remain as is. 15. Mobile application changes for point above. 15. Error Message Update - Old Behavior: Hard stop with error "IFTATAX307: [E] Rounded Miles detected…" for external users/service providers. - New Behavior: Error removed for external users. Users redirected to the Tax Return Submit page. Auto-generated comment: "Rounded Miles detected" added to submission. 16. Web Pending Submit Screen Enhancements -Tax returns with rounded mileage (0 or 5 miles in more than 50% of jurisdictions) to be redirected to the Web Pending Submit screen. 17. The Proof of Distance document is required. The system should not allow submission of the tax return without it. 18. Implement a hard stop: The Proof of Distance document must be required, and the tax return cannot be submitted without it. 19. Internal Review Process - Once document is uploaded, tax return should be available in Internal user web pending grid for Internal Review. 20. Internal users must approve the document and then approve the pending tax return transaction. 21. Document Grid Update - Only Proof of Distance document is available in document section other documents will be removed. 22. Rename "Other Document" to "Proof of Distance" in the Web Pending Documents grid. 23. On the Web Pending Submit screen for IFTA tax returns, when rounded miles are detected (i.e., more than 50% of jurisdictions have mileage ending in 0 or 5), a warning message should be displayed—regardless of whether the return was submitted by an external user or processed by an internal user. For IRP During renewal, if more than 50% of jurisdictions end with a 0 or 5, the system triggers a hard stop on the distance entry screen. if the total number of jurisdictions is 5 or fewer, the system does not check whether 50% of jurisdictions end with a 0 or 5, does not trigger a hard stop on the distance entry screen, and allows the process to continue. For IFTA -if more than 50% of jurisdictions have miles ending with 0 or 5, the system triggers a hard stop on the tax entry screen. if the total number of jurisdictions is 5 or fewer, the system should not check whether 50% of jurisdictions end with 0 or 5 and does not trigger a hard stop on the tax entry screen

Explain why the described solution is the only solution that meets the agency's need and how no other identified solutions were sufficient. *(See instructions on last page for guidance)*

Celtic Systems owns the product integrated with the SCDMV Phoenix application, which is used by the SCDMV to process customer applications for title and registration under the International Registration Plan. To ensure seamless operation, data maintenance, transfer, and readability between both applications, Celtic Systems provides IT support tailored to the specific requirements of the DMV Phoenix system, enabling both programs to function simultaneously and efficiently

Sole Source
Written Determination

Note: Determination is not complete without required signatures and dates

Required Signatures: ▓▓▓▓▓▓▓

Prepared by: ▓▓▓▓▓▓▓▓▓▓ **Date:** 7/17/2025

Printed Name: Tyresha Boyd **Title:** Business Alignment Manager

Approved by: ▓▓▓▓▓▓▓▓▓ **Approval Date:** 7/21/2025

Printed Name: Adam Wagnblas **Title:** Director of Administration, SCDMV

The last page contains instructions and is not required to be retained.

Agency Identification: *(Provide Agency and Number)*

Description of the agency need that this procurement fulfills:
(Do not describe the vendor solution that meets the agency's need. This is often accomplished best by describing the problem the agency is trying to solve.)

Describe the Market Based on Research Performed: *(Enter a description of the market based on research you performed for this procurement including such things as commercially available off the shelf products, vendors providing solutions in the market space, barriers to entry to the market space, benefits and types of customized solutions and how and by whom those solutions are provided.*

- *How were the specifications or scope of work developed?*
- *Will the product be obtained from a third-party vendor or reseller, or the manufacturer?*
- *Will the reseller assist or consult in the implementation?*
- *Length of time and place of delivery?*
- *What types of warranties or other performance guarantees are available in the market?*
- *How and by whom will training be provided?*

Document and retain market research in the procurement workpaper file.)

Sole Source Vendor Name: *(Provide Vendor Legal and dba Name)*

Based upon the following determination, Agency proposes to acquire the supplies, construction, information technology, and/or services described herein from the vendor named above per SC Code Ann § 11-35-1560 and SC Regulation 19-445.2105, Sole Source Procurement.

Description of supplies, construction, information technology, and/or services vendor will provide under the contract: *(Provide a description of the product(s) and/or service(s) identified that will meet the agency's need.)*

Explain why the described solution is the only solution that meets the agency's need and how no other identified solutions were sufficient. *(Provide an informed, objective explanation for the sole source procurement method, including the agency's factual grounds and reasoning as supported by the agency's market research. The agency's explanation should be based on its own conclusions supported by its description of the market space.*

- *Vendor assertions of product differentiation or availability may be obtained as part of market research and are valuable information in the agency's assessment of available solutions, but are not, by themselves, sufficient justification for a sole source determination.*
- *Please do not cut and paste vendor claims, content, or literature in this space.*

Recommend this section be pasted into the required public notice of intent to award without competition.)

Notes:

Authorized Approver signature is the agency head unless the agency head has delegated that authority in writing to someone above the level of procurement officer and provided written notification the MMO.

Approval Date: Sole Source Determinations are required to be approved **prior to contract execution.** The approver should hand write the date at the time of approval.

Drug Free Workplace Act: The agency must obtain a DFWA certification from the vendor if the sole source procurement is $50,000 or greater.

Cost or Pricing Data must be addressed and documented in the file for any sole source procurement exceeding $500,000