



# State of South Carolina

## Department of Motor Vehicles

### FOR IMMEDIATE RELEASE

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### S.C. DRIVERS NEED TO REPLACE DAMAGED LICENSE CREDENTIALS

**Blythewood, SC - July 3, 2006** – The South Carolina Department of Motor Vehicles (SCDMV) recently received reports that a number of driver's licenses and identification cards issued in 2002 and 2003 are now exhibiting separation between layers of the card. This problem is due to a shipment of faulty cardstock that SCDMV received during this timeframe.

Holders of South Carolina beginner's permits, driver's licenses and identification cards showing this layer separation should be aware that these credentials may not be accepted as valid by law enforcement, airport security, financial institutions or other businesses. Customers who have a credential with this kind of damage should replace it as soon as possible by contacting SCDMV by telephone or email.

To obtain a replacement, customers should call (803) 896-5000 and have their damaged credential on hand to provide the required information to SCDMV contact center representatives.

Alternatively, customers can send an email to [help@scdmvonline.com](mailto:help@scdmvonline.com) and include the name, driver's license or identification card number and date of birth as it appears on the damaged card.

SCDMV will send customers a replacement driver's license or identification card with the same information and expiration date as on the damaged card. There is no charge for this one-time service.

Customers may receive only one replacement for a damaged credential at no charge. Should additional replacements be required in the future, they will be issued at the normal replacement fee.

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