

## Mandatory ELT FAQs

### Mandatory ELT

1. **Q: When does Mandatory ELT take effect?**

A: The legislation takes effect February 1, 2017. DMV will have 180 days after effect to implement the changes required for Mandatory ELT. DMV will allow lenders to use the 180 days as a grace period during which time they need to enroll in ELT and establish a system interface either through a Provider or develop a proprietary system. Grace period ends July 31, 2017.

2. **Q: Does Mandatory ELT apply to Out-of-State lenders?**

A: Yes, if the lender is an ELT lender. Out of State lenders will continue to do business the same. If a customer moves to SC, the lender will only pay the \$2.50 if they are an ELT lender. Out of state lenders will be required to join the program if they regularly do business in SC and if they record more than 5 liens in a calendar year with SC.

3. **Q: How much will the DMV charge for the new ELT fee?**

A: The official ELT transaction fee is \$2.50 as decided in the working group. The ELT users will pay \$2.50 to receive/transmit information via the ELT system. The DMV is authorized to charge up to \$5.00 (ref SC Code of Law §56-19-265 (D)).

4. **Q: When does DMV start charging the \$2.50 fee?**

A: DMV will begin charging the \$2.50 transaction fee on August 1, 2017.

5. **Q: Which transactions will carry this new fee?**

A: There will be two ELT transactions with a fee: (1) Electronic Lien recording and (2) Electronic Lien and Title corrections requiring a subsequent lien notification message. The ELT fee will officially be charged to the lender when DMV receives the lien confirmation message from the lender.

6. **Q: Will I be able to use a lien release letter to release an ELT?**

A: You will be expected to release all ELT's through your Provider's interface. However, if there is a legitimate technical issue or extenuating circumstance preventing the release lien transaction through the ELT system interface, then the Lender may submit a paper lien release to SCDMV Headquarters.

SCDMV field offices will not casually process paper lien release letters. If a lien release letter is taken to a field office, the field office will be required to contact SCDMV Headquarters.

7. **Q: How do I (a lender) request a paper title?**

A: You should make this request through the ELT system using your Service Provider's dashboard. There is no additional fee to request a paper title.

8. **Q: How do I obtain a service provider?**

A: You may contact one of SCDMV's approved Service Providers. Contact information may be found at

[http://scdmvonline.com/DMVNew/default.aspx?n=electronic\\_title\\_and\\_registration](http://scdmvonline.com/DMVNew/default.aspx?n=electronic_title_and_registration)

**9. Q: What is the threshold for lender participation in the ELT program?**

A: If a lender records more than 5 liens in a calendar year then the lender will be required to participate in the ELT program.

Lenders documenting less than 5 liens per year may participate if they so choose, but will not be required to do so.

**10. Q: How do I enroll in the Electronic Lien and Title (ELT) Program?**

A: A lender may participate in the ELT program using 1 of the 2 approaches below:

1. Proprietary – The Lender may develop a proprietary ELT system to interface with DMV.
2. Service Provider – The ELT system may be supplied to the Lender through an approved Service Provider (third party) who works with the DMV to provide lenders with a computer based system to record liens by electronic means.

If you wish to use a service provider, the service provider may be able to submit the application on your behalf. If you wish to develop your own proprietary system, please complete an Application for Electronic Lien and Title Lienholder and mail the application to DMV at the address below. You would receive further technical instructions for developing the system after your enrollment application is processed.

SC Department of Motor Vehicles  
Vehicle Compliance Unit  
PO Box 1498  
Blythewood, SC 29016-0023

**11. Q: Where can I find more information on Mandatory ELT?**

A: Additional Mandatory ELT information may be found at:

[http://scdmvonline.com/DMVNew/default.aspx?n=electronic\\_title\\_and\\_registration](http://scdmvonline.com/DMVNew/default.aspx?n=electronic_title_and_registration).

See also South Carolina Code of Law §56-19-265 (D) (E) (F).

**12. Q: How do I obtain information on my ELT account?**

A: You should contact your service provider to inquire on an account.

**13. Q: Will SCDMV provide a list of liens for my lending institution?**

A: NO, SCDMV will not provide a list of liens. All lenders are required to maintain a records on vehicles upon which that lender has a lien.